

The Vermont Eye Surgery & Laser Center, LLC

Charity Policy and Requirements for Free Care

Vermont Eye Surgery and Laser Center provides financial assistance programs to its patients consistent with its mission and values. These programs reflect our commitment to provide financial assistance to patients who cannot pay for parts or all of the care received.

Financial assistance is available at no charge for qualifying patients at or below the Health and Human Services Poverty Guidelines. Qualifying Charity Patients may receive any services provided by the center except for elective services. Patients who are between the Poverty Line and 200% of the HSS Guidelines may receive any services provided by the center except for elective services at **half charge**. Patients requesting financial assistance are required to complete an application and provide various financial information; including proof of income. Patients will be notified in writing as to their approval status within fifteen (15) working days of receipt of a completed application. Patients qualifying for half charge must make payment at least two (2) days prior to services being rendered. It is expected that as part of the financial assistance approval process, patients will cooperate in applying for Medicaid or other health and welfare programs as appropriate.

The center's financial assistance programs include assistance to legal residents of the State of Vermont and the United States of America.

Anyone seeking uncompensated services may request them by completing an application at:

The Vermont Eye Surgery and Laser Center

1100 Hinesburg Road Suite 101, South Burlington, Vermont. 05403.

Monday-Thursday (except holidays) from 8:00 AM to 4:00 PM.

Please call: 802 861-3554 for additional information.

Applicants need to complete the Financial Hardship application and provide the following documents. Eligibility will be determined as follows:

1. Free Care Request and Application
2. Personal Financial Statement:
 - a. Applicant must prove through financial disclosure that their income or available money does not allow payment of medical bills and that they are not covered by any medical insurance plan.
 - b. Total income is based on how the applicant files their taxes (single, married or head of household).
3. Provide written proof of total income. Ideally this will be for the past twelve (12) months (from the date of application back twelve months).
4. Elective outpatient procedures are not considered covered services. Admissions must be medically necessary services, with determination made by The Vermont Eye Surgery and Laser Center of Vermont Utilization Department.
5. Free Care Income Guidelines are taken directly from the US Health and Human Services 2017 Poverty Guidelines on-line at: <https://aspe.hhs.gov/poverty-guidelines>
 - a. A copy of the current HSS Poverty Guidelines is available at The Eye Surgery Center, 1100 Hinesburg Rd. Suite 101, So. Burlington, Vt. – during normal business hours.
6. Applicants whose income falls within the Free Care Income Guidelines will be eligible for consideration.
7. The Vermont Eye Surgery & Laser Center reserves the right to accept patients outside of these guidelines who have compelling and extenuating circumstances. Such as: Patients who are immediate family members of a Vermont Fallen Hero (as defined by a military member or first responder who has lost their life in the service of our state and country), recent immigrants to Vermont and the United States from war torn or areas of strife who are legal residents of Vermont and the United States and Vermonters who have suffered a natural disaster or personal catastrophe may apply for special consideration.
8. Final selection is at the sole digression of the Patient Financial Manager based on the applicant's merit and the center's remaining and available resources for Charitable Care and once a decision has been rendered it in final.

Once the completed documents are submitted, the Patient Financial Manager will review to make a determination of eligibility. The Manager of Financial Accounts then mails a written determination to the applicant.

EYE SURGERY AND LASER CENTER OF VERMONT
APPLICATION FOR CHARITY FREE CARE PROGRAM



Patient Name: _____ Social Security No: _____

Address: _____ State: _____ Zip Code _____

Date Of Birth: _____ Phone (home): _____ (work) _____

PLEASE LIST ALL MEMBERS OF YOUR HOUSEHOLD AND COMPLETE ALL FIELDS

Name	Relationship to Patient	Date of Birth	Social Security No	Employer

INSURANCE

Name: _____ (Copy of Card)

Address of Insurance: _____

Subscriber: _____ Group# _____ Certificate # _____

WHAT IS YOUR MONTHLY HOUSEHOLD INCOME?

SOURCE OF INCOME MONTHLY GROSS AMOUNTS

	Applicant	Co-Applicant	Other
Wages/Salary/Tips	_____	_____	_____
Social Security Benefits	_____	_____	_____
Workers Compensation	_____	_____	_____
Unemployment Benefits	_____	_____	_____
Child Support	_____	_____	_____
Pension	_____	_____	_____
Public Assistance (Welfare)/Food Stamps/Fuel Assistance	_____	_____	_____
Other Income	_____	_____	_____
Rental Income	_____	_____	_____
Interest Income	_____	_____	_____

TOTAL MONTHLY HOUSEHOLD INCOME \$ _____

(PROOF OF INCOME REQUIRED. PLEASE FURNISH OFFICE WITH FEDERAL TAX RETURN AND (3) RECENT PAYSTUBS FROM ALL WORKING MEMBERS OF THE HOUSEHOLD

WHAT IS YOUR MONTHLY HOUSEHOLD EXPENSES?

MONTHLY AMOUNT	BALANCE	MONTHLY AMOUNT	BALANCE
1st Mortgage _____		Property Taxes _____	
2nd Mortgage _____		Other Taxes _____	
Rent _____			
Utilities _____		Child Care _____	
Food _____		Auto Loan _____	
Personal Loan _____		Auto Insurance _____	
Other Insurance _____		Child Support _____	
Credit Card _____		Credit Card _____	
Credit Card _____		Doctors Owed _____	
Other Facility Owed _____			
TOTAL MONTHLY HOUSEHOLD EXPENSES \$ _____			

If your household had no income or your expenses exceeded your income, please explain on a separate piece of paper how your obligations are being met and attach to this application.

HOUSEHOLD ASSETS

Property Owned _____			
Stocks & Bonds _____		Interest _____	
CD (Certificate of Deposit) _____		IRA _____	
Investment Income _____		Trust Accounts _____	
Checking Account Balance \$ _____		Account # _____	
Name of Bank _____			
Address _____			
Savings Account Balance \$ _____		Account # _____	
Name of Bank _____			
Address _____			

I affirm that all information provided above is accurate to the best of my knowledge. I authorize Eye Surgery and Laser Center of Vermont to verify employment, income, expense and asset information as needed to determine eligibility. I understand that this program is the payor of last resort and therefore have made applications to any other insurance or federal and/or state assistance programs which may help with my medical bills for prior or future services.

SIGNATURE OF APPLICANT _____ DATE _____

SIGNATURE OF CO APPLICANT _____ DATE _____

For Office Staff Use Only.

A. Federal Poverty Income Guideline for _____ household = \$ _____

B. Household Monthly Income (\$ _____) X 12 = \$ _____

C. Line A minus Line B = \$ _____ (If Line B is greater than Line A, then household is over income for CFC

program per current Federal Poverty Income Guidelines) Outcome: CFC is approved. _____

CFC is denied.

CFC is pending for additional information: _____

The Vermont Eye Surgery & Laser Center, LLC

Financial Hardship Agreement

I _____ am making this request to The Vermont Eye Surgery Center to pay out-of-pocket medical expenses for a non-elective medical necessary surgery.

The reason for this request is: (please circle one)

- I do not have health insurance
- I am currently in a bankruptcy status
- I have had a catastrophic personal situation
- Other: _____

I understand that The Vermont Eye Surgery Center's 'self-pay' option is part of their Financial Assistance Program and it is a last resort request. Therefore I will be applying to other federal and/or state assistance programs which may help me with my future medical bills.

Signature of the Applicant: _____ Date: _____

Signature of the Witness: _____ Date: _____